



ANNUAL DO GOOD. FEEL GOOD. REPORT

2013



Volunteer Center of Bergen County, Inc.

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2013-2014

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The Mission of the Volunteer Center of Bergen County is to strengthen the community by connecting people through service and developing civic leaders.

Volunteer Center of Bergen County, Inc.

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Spring, 2014

Dear Friends,

Throughout 2013 the Volunteer Center of Bergen County saw intense internal focus, exuberant external outreach, and continuous quality improvement in our well-regarded and ongoing programs and operations.

The Board of Directors takes seriously its primary responsibility as guardian of our mission and, to this end, spent a good deal of time early in the year looking inward, dissecting our existing vision and mission, and taking a good look at our documented competencies, our achievements, and our aspirations for the future.

Working together at an intense and productive retreat, and with input from our outstanding staff, we defined a new vision and mission:

Vision: The Volunteer Center of Bergen County will be the recognized leader in promoting civic engagement that positively affects our community.

Mission: The Volunteer Center of Bergen County strengthens the community by connecting people through service and developing civic leaders.

The new mission, while incorporating our traditional role as the County's pre-eminent resource for matching the capacity needs of nonprofits with the time and talents of available volunteers, now encompasses our more recently defined role, through Bergen LEADS and other initiatives, of helping to build the next generation of community, business and nonprofit leaders.

Our ongoing programs saw increased impact and positive outcomes:

- ◆ Our Business Volunteer Services was redefined as **Business Volunteer Connect**, a one-stop shop for everything having to do with employee volunteer engagement, and the **Business Volunteer Council**, a dues-based, organization through which employee volunteer directors at some of Bergen's top companies come together to network, share best practices, enhance professional skills and engage their employees in initiatives that help low income families and their children.
- ◆ **Community Volunteer Services** continued to facilitate – online and through personal outreach – well over 125,000 searches by adults, students and community groups for volunteer positions that match their interests, skills and availability.
- ◆ **All Wrapped Up** holiday giving program linked 796 donors from the community with 1,014 individuals and 734 families in need during the holidays, distributing more than \$300,000 worth of much needed and appreciated toys, clothing and household goods.
- ◆ Our **Youth Leadership Institute** ignited in middle school students a desire to become involved in their community and gave them skills to get started, while **Teen LEADS** provided the kind of civic education typically available only to adults.
- ◆ **Mentoring Youth** matched 117 abused or neglected kids with trained, screened and caring adult role models who helped them see and take steps toward a brighter future.
- ◆ **Mentoring Moms** helped 54 overwhelmed mothers gain the parenting and life skills to face their challenges and better sustain their families.
- ◆ Our **Chore Service** engaged 45 genial volunteers who performed minor home repairs that kept more than 2,000 seniors and people with disabilities safe in their homes.

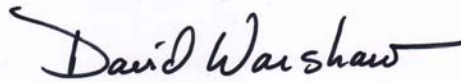
- ◆ **Bergen LEADS** launched 25 graduates well-versed in issues confronting Bergen County and eager to get involved. The 2013 Public Forum on Nonprofit Capacity in Bergen County was a culminating experience demonstrating the growing impact of this program – now in its seventh year – to be a “think tank” for discourse on issues of vital importance to the community.
- ◆ We offered **BoardLink** training to more than 40 individuals keen to serve on a nonprofit board, and hosted three **Fifth Friday** luncheons that brought together leaders from all sectors for networking and speakers on topics of current concern.

While each of our programs boasts significant links into the broader Bergen community, a good deal of our external activity focused on recovery from **Hurricane Sandy**. We began the year by leading the Bergen County VOAD (**Voluntary Organizations Active in Disaster**), an enthusiastic collaboration of 50+ partner organizations that had banded together to form a **Long Term Recovery Committee**. In the early part of the year, the best we could offer those impacted by the storm was information, which we provided through numerous information fairs in the areas of Bergen County most severely impacted. These fairs brought together organizations with resources for rebuilding and financial recovery as well as FEMA, Small Business Administration and National Flood Insurance Program. By the end of the first quarter, our organization was awarded well over \$1 million in funds from the Hurricane Sandy New Jersey Relief Fund, Robin Hood Foundation and Red Cross. These grants allowed us to establish a Recovery Information Center at a church in Moonachie, hire staff, and begin the arduous task of case management to help residents recover. By year’s end, the amount of funds awarded had grown to nearly \$2 million, we had assessed 830 households, assigned 530 to a case manager, and allocated \$1.15 million for residents’ unmet needs.

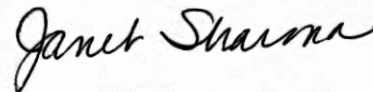
All of these accomplishments required diligent focus by our superbly qualified staff, both in ongoing programmatic operations and in the Hurricane Sandy Recovery.

As our name suggests, the key to our many accomplishments is the involvement of thousands of volunteers. Their efforts, combined with the support of thousands of generous donors, make the Volunteer Center of Bergen County the vibrant and important organization that it has become.

Our work and our supporters are highlighted in this 2013 Annual Report. To each who has had a role in our activities and our success, we thank you.



David Warshaw
President



Janet Sharma
Executive Director

Volunteer Center of Bergen County

2013 Annual Report

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Community Volunteer Services

Website: www.bergenvolunteers.org

Blog: www.bergenvolunteers.blogspot.com



[facebook.com/bergenvolunteers](https://www.facebook.com/bergenvolunteers)

twitter.com/#!/bcvolunteers

Our **Community Volunteer Services** department conducts mission-critical work by connecting people through volunteer service. We make it as easy as possible for prospective volunteers to find information about volunteering, and we provide consultation and referral to individuals and groups including students, schools, businesses (see page 6), organizations and communities of faith.

We offer two helpful resources to promote volunteering and civic engagement in or near Bergen County: the printed ***Guide to Volunteering*** and our website at bergenvolunteers.org.

Online Presence

Our website contains important information about the programs and services of the Volunteer Center of Bergen County and links to HandsOn Connect, a comprehensive database of volunteer opportunities at non-profit agencies in and near Bergen County. This valuable resource, licensed through our national affiliate partner HandsOn Network, is updated regularly and allows prospective volunteers and groups to search a number of parameters, such as agency name, type of activity, location and area of interest to find the volunteer job just right for them. Visitors to our website can also find links to numerous online resources relevant to volunteering, civic engagement and community stewardship.

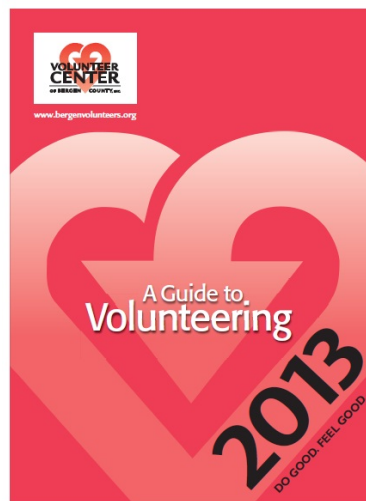
Prospective volunteers can register online, and HandsOn Connect facilitated well over 125,000 searches for volunteer opportunities last year. In addition, we provided personal consultation to 2,500 prospective volunteers in person or via telephone and email.

Social networking is a priority in our communications, and we maintain an active presence on Facebook, Twitter, LinkedIn and other social networking sites.

Guide to Volunteering

The ***Guide to Volunteering*** is a vital tool facilitating connections between people who want to volunteer and places in our community where their help is needed. The Guide provides information about a variety of specific volunteer positions at public and private agencies as well as ideas and “how-to’s” about group projects, student project ideas and organizing collections as well as lists of online resources. The guide is thoroughly cross-referenced by type of activity, geographic location, area of interest, and suitability for students, groups, families, evening/weekend preference or at-home volunteer assignments. The book was printed through the generosity of a local corporation and was distributed free of charge to schools and libraries.

The *Guide* is also available free of charge as a downloadable PDF on our home page at bergenvolunteers.org.



Agency Services

We consult frequently with non-profit agencies, helping them further their missions through effective engagement of volunteers. Nonprofit agencies pay a small fee to list volunteer positions in our online searchable database and in the *Guide to Volunteering*. We offer volunteer management training and encourage agencies to welcome volunteers—students, families and individuals—evenings and weekends as well as weekdays. We coordinate volunteer fairs at corporations, schools and community venues and provide informational programs about volunteering for agencies’ volunteers as well as their clients.

We hosted **Volunteer Managers Roundtables** every other month, bringing together volunteer managers, directors and coordinators to discuss common concerns and share information. These gatherings provide networking and information that build stronger, more effective programs.

Youth Services

Innovation Hub/Teen LEADS

The Volunteer Center of Bergen County is one of ten HandsOn Network Affiliates to be designated as an “Innovation Hub” by Points of Light. This honor came with a \$30,000 grant, which in 2013 we continued to utilize to adapt Bergen LEADS, our successful adult civic leadership program, to a model that could be utilized by schools. We worked closely with administrators and teachers in Englewood and Ridgewood to develop and present a curriculum that incorporates civic engagement while helping students discover their leadership potential.

Students at DMHS focused on in-school projects, with older students developing and presenting a videos and workshops to help younger students adjust to the high school environment. Ridgewood offered Teen LEADS as an elective club, allowing students four full days to study topics

of critical concern: government, healthcare, law/ public safety and education with units offered during the 2013-2014 school year.

There's no doubt that today's teens are tomorrow's leaders, and the purpose of Teen LEADS is to give students the knowledge and tools they need to analyze issues and develop fresh approaches that adult leaders not have considered. We anticipate that these endeavors will awaken in students an interest in public service. In the months ahead we will be developing a franchise model that can be extended to many more high schools in Bergen County.

Youth Leadership Institute

In addition to the Teen LEADS initiatives, we offered the Youth Leadership

Institute in June to an energetic group of young teens. YLI is a unique training program designed to help prepare the next generation for leadership roles in their communities. Through a state-of-the-art curriculum that includes both classroom instruction and experiential training, the Institute teaches a broad array of leadership skills applicable to community service. The ultimate purpose is to help create stronger communities -- and a stronger nation -- by igniting in young people the ability and the desire to make meaningful, lifelong contributions to their communities.

Out of the YLI offerings has emerged Ready, Set, Serve - one-week summer service 'camp' to be offered during the summer of 2014.



Students at Dwight Morrow High School, in Englewood, create activities to acclimate younger students to high school.



Youth Leadership Institute features creative problem solving around important community issues. The goal is to ignite in students a life-long desire to contribute to their communities.



Community Outreach

in 2013

the Volunteer Center reached out to:

847 public & private agencies in or near Bergen County

260 community organizations & clubs

330 schools & colleges (public and private)

70 Bergen County municipalities

439 communities of faith

3 local daily newspapers

45 weekly newspapers

5 local magazines

12 radio/ 11 TV stations

19 online news services

Connecting Nationally

As an affiliate of HandsOn Network, we are signed on with several technology-driven initiatives that are promoted regionally and nationally, making it as easy as possible for people anywhere in the country to find ways to volunteer:

www.handsonnetwork.org

www.serve.gov
sponsored by The White House

www.allforgood.org
a platform to find and share service opportunities across the web

www.generationON.org
great resource for kids, teens, teachers, parents and families

www.volunteermatch.org
sponsored by Volunteer Match





A PROGRAM OF THE VOLUNTEER CENTER
OF BERGEN COUNTY 

www.nnjbvc.org

In response to economic conditions – doing more with less – **Business Volunteer Connect** was created in 2013 to provide consulting, project development and other fee-based services to support those charged with managing employee engagement. We offer customized volunteer projects, skills-based volunteering and guidance on creating or enhancing the employee volunteer program at companies in northern New Jersey.

The **Business Volunteer Council (BVC)** remains a dues-supported, membership organization open to any employer with operations in the tri-state area. It is a vital component of the Volunteer Center's network of services for employee engagement professionals. With a heightened emphasis on providing opportunities for networking, professional development and sharing of best practices – and supplemented by the services provided by Business Volunteer Connect – the BVC continues to provide leadership in meeting community needs through employee volunteerism.

Since its founding in 2000, the BVC has generated more than \$1.5 million in resources for low-income children and families. We boast 32 member companies, an all-time high. The BVC addresses three critical areas of need – literacy, hunger, and education – through a series of annual initiatives:

- 9 BVC companies and 3 community groups participated in **Books in a Bag**, an initiative that promotes early childhood and family literacy, with nearly 4,000 books distributed. 30 employee volunteers kicked off “Read Across America Day” in March by reading to children in local schools. More than 600 preschoolers were provided with backpacks filled with new books.
- 10 BVC companies participated in **Brown Bag Buddies**, a summer food drive benefiting children who receive low-cost meals at school, but not during the summer. Corporate volunteers collected two tons of “kid friendly” food equaling more than \$11,000, which was distributed to food pantries in Bergen County.
- 7 BVC member companies participated in **Tools for School**, collecting school supplies valued over \$16,000 that were distributed to children and schools across the state through BVC nonprofit partner agencies.
- The BVC developed two Community Food Gardens, one at the Boys and Girls Club in Hackensack, which enlisted employees at local bank to build the garden, and one in Englewood, a partnership between the BVC, the City of Englewood and Habitat for Humanity of Bergen County. The gardens provide food for needy families, increase access to fresh food and promote healthy eating.
- The BVC's county-wide corporate volunteer day, **All In a Day's Work**, engaged 74 volunteers at 6 project sites in September.



Volunteers from Mercedes-Benz participate in All In A Day's Work in September '13.

BVC Members 2013

- Ameriprise
- AXA Financial/ Beverly Aginar
- Bank of New Jersey
- BD
- BMW of North America
- Cole, Schotz, Meisel, Forman & Leonard, PA
- Community Bank of Bergen County
- Compensation Solutions
- Eastern Bergen County Board of Realtors
- Five Star Premier Residences of Teaneck
- FizGig Workforce Solutions
- Henderson Associates
- Hudson City Savings Bank
- IKEA
- Jack Daniels Motors
- Janome America
- JD Communications
- Konica Minolta
- KPMG LLP
- Pearson Education
- PSE&G
- Rockland Electric Company
- Sealed Air
- Sharp Electronics
- Spectra Laboratories
- State Farm Insurance
- TD Bank
- The Reader's Digest Association
- Triangle Manufacturing
- UHY Employee Benefits
- United Water
- Wells Fargo Advisors



www.bergenleads.org

Topics included heritage tourism, Jersey Shore renewal/recovery from Hurricane Sandy, and a fascinating – and highly entertaining – look at the results of the 2013 elections in New Jersey. High profile speakers, hot topics and leaders from every sector are an excellent fit with LEADS' stated purpose of developing civic leaders, expanding networks and exploring current issues.

ENHANCED CURRICULUM

The Class of 2013 experienced the first-ever Bergen LEADS Arts Seminar, recognizing the significant role that performing and visual arts play in the cultural life of the County. The addition of the **Positive Leadership** component was well received and is now a permanent feature of the program. Beginning with the Class of 2014, LEADS has incorporated additional tools to help participants understand their leadership and communication styles with an EQ – or Emotional Intelligence – assessment that measures how individuals perceive, control, and evaluate emotions.

ALUMNI OF BERGEN LEADS (ABL)

ABL has become a dynamic graduate organization that maintains and develops relationships, serves the community, learns about local needs and resources, influences public policy and ensures program sustainability. All-Class Happy Hours are now a permanent ABL fixture, encouraging camaraderie amongst graduates and members of the current class. Social activities included the inaugural *Leaders on the Lanes* bowling event and a highly-competitive softball game as part of the annual summer barbecue.

2013 was another outstanding year for Bergen LEADS. We seated our sixth class and are now 132 graduates strong – graduates that are forging connections, making contributions and strengthening Bergen County. We continued to enrich our curriculum, providing participants with more tools for their leadership toolbox and a wealth of unique experiences and information.

PUBLIC FORUM:

The Future of Nonprofits

The Class of 2013 class project focused the long-term health of the non-profit sector. With almost 1,200 public charities in Bergen County, nonprofits constitute a significant portion of the local economy. Slow recovery from the Great Recession has nonprofits scrambling to provide services in the face of diminishing resources and increasing need. Backed by months of research, the class recommended new strategies for nonprofits highlighting local successes and innovative models embraced by other communities.

FIFTH FRIDAY

Bergen LEADS presented three sold-out Fifth Friday luncheons, the region's highly anticipated networking events.



Bergen LEADS Class of 2014 at opening retreat in Sept. A new class of 30 is selected every Spring.

**Bergen LEADS
Class of 2013-2014
(Hometown) and Employer**

- Carmen Addeo (Rutherford)
Boiling Springs Savings Bank
- Jonathan Backhaus (Oakland)
Orange and Rockland Utilities
- JoAnn Berenguer (Clifton)
United Water
- Joseph Carnevale (Oradell)
Gramkow, Carnevale, Seifert , LLC
- Marlene Cergano (Fort Lee)
The Kaplen JCC on the Palisades
- Shoum Chakravarti (Secaucus)
Homefront Business Services LLC
- Timothy Chou (Paramus)
United Water New Jersey
- Nilufer DeScherer (Woodcliff Lake)
Archer & Greiner
- Lisa DiGaetano (Park Ridge)
Bergen Community College
- Alexis Fatigati (New Milford)
CarePlus NJ
- Margaret Keane (Dumont)
PSE&G
- Samuel Lee (Englewood)
Encounters in Black Traditions, Inc.
- Mary Lyons-Kim (Wyckoff)
ITN North Jersey
- Sheila Moore (Cliffside Park)
SWM Productions
- Michael Morea (Glen Rock)
Cole, Schotz, Meisel, Forman & Leonard, P.A.
- Cynthia Mullins-Simmons (Teaneck)
- Joanne Murad (Waldwick)
William Paterson University
- Sandra Pinkerton (Fort Lee)
- Maria Rini (Oradell)
RE/MAX Real Estate
- Maria J Rodriguez (Lyndhurst)
Boiling Springs Savings Bank
- Linsey Schwetje (Weehawken)
Sigma Group
- Eddie Seavers (Midland Park)
Ramapo College
- Bruce Silberman (Fair Lawn)
Great Escapes in Travel and Creative Horizons
- Lauren Turiello (Lyndhurst)
Spectrum for Living/Volunteer Center
- Phil Wells (Hillsdale)
Peter Raymond Wells Architects
- Erica West (Fair Lawn)
Children's Aid and Family Services

Bergen LEADS Advisory Panel

Michael Stern, LEADS '09-Chair
Kreiser Manufacturing

Gary Albrecht, Esq. LEADS '09
Cole, Schotz, Meisel, Forman &
Leonard

Lynne Algrant
H10A Leadership Consulting

Debbie Aronson
Community Volunteer

Hector O. Banegas, CTFA
Wells Fargo Private Bank

Karyn Egeland, LEADS '10
High Street Partners

Ellen Jacobs
National Council of Jewish Women

Jim Kirkos
Meadowlands Regional Chamber
of Commerce

Alan Levine
Levine Marketing Solutions

Michael A. Maron
Holy Name Medical Center

Dr. Peter Mercer
Ramapo College

Anita E. Rivers
Fairleigh Dickinson University

William "Pat" Schuber
Bergen LEADS Seminar Director

Janet Sharma
Volunteer Center of Bergen County

Tom Toronto
Bergen County's United Way

B. Kaye Walter, Ph.D.
Bergen Community College

Rev. Vernon Walton
Mt. Calvary Baptist Church

David Warshaw
VISTAS Volunteer Management
Solutions
Volunteer Center Board President

Joan Wright
The Wright Perspective, Inc.

David Yanagisawa
Lakeland Bank

Amanda Missey
Bergen LEADS Program Director

www.bergenVOAD.org

The Volunteer Center of Bergen County has been the sponsor of the **Bergen County VOAD (Voluntary Organizations Active in Disaster)** since 1999, following Tropical Storm Floyd. The VOAD typically facilitates communication between the first responding organizations and the broad network of civic, nonprofit, and faith-based organizations in the community.

In response to Hurricane Sandy, which hit hard on October 29, 2012, and throughout 2013, organizations involved in the VOAD banded together to form a Long Term Recovery Committee (LTRC). Early in 2013 the LTRC established working committees and adopted well-conceived Assistance Protocols to help residents recover from the devastation of the storm.

In March the VOAD/LTRC began to operate out of the Recovery Information Center, located at 221 Moonachie Road in Moonachie. The Walk-In Center space is donated by the First Presbyterian Church of Moonachie and serves as a headquarters for a variety of services provided by participating organizations



Family Volunteer Day in November mobilized more than 100 volunteers to provide lawn care for seniors in Little Ferry and Moonachie.

First Lady of NJ Mary Pat Christie, who chairs the Hurricane Sandy New Jersey Relief Fund, visited our Recovery Information Center in April. In 2013, the Fund donated \$600,000 to the Bergen County VOAD/LTRC.



(see list at right).

2013 started with no budget and very little in donated funds. By the end of 2013, the LTRC had received funds in the amount of \$1.6 million from such organizations as the Red Cross, Robin Hood Foundation, Hurricane Sandy New Jersey Relief Fund, plus several national faith-based organizations and local foundations.

The Volunteer Center is fiscal agent of the LTRC, which by the end of 2013 had put in place a full-time staff of 8, engaged thousands of volunteers to help in recovery efforts, assessed the needs of 830 households and begun to funnel assistance to them.

Bergen County VOAD / Long Term Recovery Committee

Nonprofit, community and faith-based, as well as agencies of government have banded together to assist survivors of the storm. The Volunteer Center coordinates the LTRC.

A Future With Hope/United Methodist Committee on Relief
 American Red Cross
 American Cancer Society
 B.C. Division on Disability Services
 B.C. Health Department
 B.C. Council of Churches
 B.C. Dept. of Human Services
 B.C. Housing Authority
 B.C. Housing and Human Services Center (County shelter)
 B.C. OEM
 Bergen County's United Way
 Bergen Unitarian Universalist Relief Group
 Borough of Little Ferry
 Borough of Moonachie
 Catholic Charities
 Center for Food Action
 Church World Service
 Community Food Bank of NJ
 County Executive's office
 Family Promise of Bergen County
 FEMA
 First Presbyterian Church of Moonachie

First Presbyterian Church of Wood-Ridge
 Greater Bergen Community Action
 Governor's Office of Volunteerism
 Habitat for Humanity Bergen County
 Hackensack OEM
 Hands On Network
 ICNA – Islamic Relief
 Interlocking Arms
 Jewish Family Services of Bergen and North Hudson
 Jewish Federation of Northern New Jersey
 Korean American Sandy Relief Committee of New Jersey
 Little Ferry OEM
 Lutheran Disaster Response
 Meadowlands Family Success Center
 Meadowlands Regional Chamber of Commerce
 Moonachie-Little Ferry Relief Fund
 Mormon Helping Hands
 N.J. OEM
 N.J. 2-1-1
 N.J. Commission on National Service
 New Jersey Hope and Healing

New Jersey Small Business Development Center at Bergen Community College
 Northeast NJ Legal Services
 North Jersey Vineyard Church
 Nechama – Jewish Response to Disaster
 Occupy Sandy
 Operation HOPE – HOPE Coalition of America
 Pascack Valley Meals on Wheels
 Presbyterian Disaster Assistance
 Presbytery of the Palisades
 Puerto Rican Association for Human Development
 Rebuilding Together Bergen County
 Rotary District 7490
 Salvation Army
 Samaritan's Purse
 Southern Baptist Disaster Relief
 St. Margaret of Cortona Church (Little Ferry)
 Tzu-Chi Foundation
 United Church of Christ
 Volunteer Lawyers for Justice
 Volunteer Center of Bergen County
 World Renew Disaster Volunteers

2013 VOAD/LTRC results

Intake assessments: 830 families
 Home Repairs Completed: 108
 Mold Remediation/Removal from Storm Damaged Homes: 208
 Cases Completed: 95
 Assistance Provided through Unmet Needs Committee: 197 cases
 Volunteers Engaged: 5299
 Volunteer Hours: 47,905
 Funds disbursed to assist residents during 2013 \$1.3 million



Governor Christie visited on the one-year anniversary of the storm, and brought with him NFL Commissioner Roger Goodell, Jets Owner Woody Johnson, and Al Kelly, Chair of the 2014 Super Bowl Host Committee.



Volunteers from Bergen County and around the country helped residents rebuild throughout 2013. The work will continue well into the future. Teams of NCCC Americorps have been a welcome presence since early in 2013.





The Volunteer Center is widely recognized for the excellence of its mentoring programs, Volunteers in these programs are committed, caring men and women who become integral to the lives of the people they mentor. In addition to being encouraging friends and role models, mentors often are advocates, acting as liaisons between the families and the school; helping families obtain food, housing, jobs/career training and health insurance; and, most importantly, helping the people they are mentoring recognize their potential, access resources and build upon their own strengths to see and achieve a brighter future.

Our mentoring programs are valued partners with many agencies in Bergen County, providing services and resources that simply are not available anywhere else. One reason for our success is the care and diligence we invest in training mentors. Each mentor must complete a comprehensive training course specific to the program they choose to enter; each must also successfully pass rigorous screening procedures, including fingerprint and background checks, written references and personal interviews.

Our mentoring program staff leaders are frequent participants on panels, presenters at seminars, and consultants to other agencies regarding mentor recruitment, training, screening and supervision. They are recognized not only for their commitment but also for their success in connecting children, teens and adults with caring volunteer mentors.

Mentoring Moms

Ask any parent raising children—parenting is hard work. Even for families with a healthy support system and the right resources in place, it’s still a challenge. But for many parents in Bergen County the resources and support network necessary to raise a family are often lacking. That’s where **Mentoring Moms** comes in.

Founded in 1995, **Mentoring Moms** fills a unique niche in the county by providing a mentors to mothers and guardians who are referred through child protective services or other community agencies. Many of the mothers come to the program overwhelmed by the emotional and logistical challenges of raising a family. Mentors provide practical peer support and spend time building a caring relationship to help the mother deal with the stressors in her life.



Mentors serve a number of roles: sounding board and informal support network to ease the stress of parenting, an advocate and link to needed community resources, and a role model to reinforce healthy family relationships.

In 2013, the Mentoring Moms program initiated 24 new matches and supported 54 ongoing matches between mothers and mentors. In addition to training, supporting and supervising matches, the Mentoring Moms staff organized a number of workshops and activities to supplement the mentoring relationship and strengthen the family. This past year’s events included the **Big Book Giveaway**, a **Back to School Mini-Conference**, a **Parenting Workshop**, a **Healthy Eating and Living Workshop**, a **Family “Makeover”**, a **Mom’s & Mentors Celebration**, a **Special Education Review workshop**, the **Annual Holiday Party** and the **“Mom’s & Kid’s Shop”** where mothers and children could “shop” from new and gently used items for themselves or family members.



The program works because of the commitment to mothers and families by caring mentors, as well the generous support by sponsors, individuals, and businesses within the Bergen County community, such as TD Bank Charitable Foundation, PNC Bank Foundation, Franklin Lakes Stop n’ Shop, Bergen County Academies, Holy Trinity Church, Church of the Atonement, Christ Lutheran Church, Mocha Moms, Gift Box America and the nursing staff of 3 Link West at HUMC.

In 2013 Sheetal Ranjan, Ph.D., from the Dept. of Sociology at William Paterson University, completed a thorough evaluation of the Mentoring Moms program. Among the findings:

- Virtually all mothers in the program felt that the mentors have made a positive difference in their lives.
- A very large proportion (82%) of the mothers in the program attributed their success in achieving their goals to the help of their mentor.
- 50% of the mothers see much improvement in setting and maintaining routines in their home as well as guiding children’s behavior without use of violence or yelling.
- 92% of mothers found their relationship with their mentors to be open and 87% said the relationship was helpful.
- More than 80% of the mothers felt the mentoring relationship helped them make realistic plans for their lives and their future.
- 28.9% of the mothers had seen improvement in their ability to handle stress as a result of the program.

Mentoring Moms Program Director Cindy Andrade with Dr Sheetal Ranjan, of William Paterson University.



What My Mentor Means To Me

"My name is Mary and my mentor is Kristine. We have been in the program for about 8 years. In 2002 I went through a divorce. It was a long drawn court battle, and I became so stressed and involved that I had very little time to spend with my kids, so I asked how I could get a Big Sister for my daughter. At my next court appearance, it was decided I was an "overwhelmed mom" and was court ordered to join Mentoring Moms.

In the beginning I was angry that I was court ordered to be in the program. I had no idea what I was getting myself involved in, but I reluctantly joined in December 2005. I was matched with my first mentor and after a few months, decided that this was not the program for me. I was already stressed and having to go to meetings with my mentor only added to my dilemma. I called (the Moms Program Director) and told her I was leaving the program. She told me that I needed to come back since it could possibly get me into more trouble with the courts if I didn't and she did not want to see that happen.

So, I returned and was re-assigned a new mentor, Kristine. I was still not happy and very reluctant to meet with her. We met over coffee and I told her that my kids were my world, and that Mentoring Moms just got in the way. She

understood how I felt about my kids. Having children of her own, we shared similar experiences. She not only gave up time to see me, but she included my daughter also.

I think the reason it didn't work with my first mentor was because, being as stressed as I was, I was reluctant to see how this program could help me. I didn't give it a chance, but then I met Kristine. My new mentor is very warm and understanding. She is there when I need her, and though it took a while, we have come to share a bond with each other.

What impact has Mentoring Moms made in my life? Well, for one, I was blessed with a (new) very good friend. Being a single mom with no other family around to help, I found, after I allowed the program to work, I was not alone. And, when you are feeling lost and don't know where else to turn, there are many people here willing and ready to give of their time for you and will go the extra mile to help you. Although I was a very reluctant mentee in the beginning, I have become very grateful to have Mentoring Moms in my life."

Names changed to protect the confidentiality of the mentor and

Mentoring Youth

Founded in 1977, the Mentoring Youth program has screened, trained, and managed well over 3,600 volunteer mentors. The program—which provides services to youth throughout Bergen County—has witnessed a high rate of success in mentoring matches between caring adult volunteers and a diverse group of children with social, emotional and behavioral challenges. Mentoring Youth volunteers :

- Provide friendship, support, and guidance in one-on-one mentoring relationships.
- Share weekly educational, recreational and social experiences with the child s/he is mentoring.
- Reinforce positive behavior and provide guidance for achieving educational and personal goals.
- Help children identify and build upon personal strengths, thus promoting growth and enhancing self-esteem.
- Provide support for positive decision-making and problem-solving.

Mentoring Youth staff initiated 39 new mentor-child matches during 2013 and supervised 117 matches throughout the year, maintaining an average of 80 ongoing mentoring relationships at any given time.

Matched pairs are routinely monitored through the mentors' monthly reports, program direct checks and quarterly workshop participation. Staff provides ongoing support to mentors through a variety of training offered throughout the year, as well as through telephone and email contact when issues or challenges arise.

The Mentoring Youth program hosts numerous events and activities each year designed specifically to enhance the mentoring relationship. The program hosted its 4th Annual **Mentor Recognition Brunch** to honor and recognize volunteers for their dedication and service. **Family Orientation and Information** sessions are offered



monthly to inform and enroll interested parents. New in 2013 was the introduction of a monthly **Match Day**, providing a forum for families and mentors to meet for the first time. Parents have an opportunity to meet their child's mentor and to observe interactions between the pair before regularly outings commence. In conjunction with Mentoring Moms, Mentoring Youth hosted its annual Back to School event for parents, youth and mentors. The annual **Bronx Zoo trip** was moved from fall to spring, while annual **Halloween** and **Holiday** parties were hosted in late October and early December, respectively.

All Mentoring Youth programs and events were made possible through generous donor support from a variety of individuals, corporations and agencies in Bergen County. Individual donors provided the funds to sponsor of the Bronx Zoo

Mentoring Youth *continued*

trip, while the Saddle Brook VFW, Interra Supermarkets, Benjamin Moore, Hunter Douglas, and Quest Diagnostics all made significant contributions to the annual Mentoring Youth Halloween and Holiday parties.

Mentoring Youth's first comprehensive evaluation was completed in 2013. Data were collected over a period of two years (2010-2012) from parents, youth and volunteers. Match satisfaction surveys were conducted for all active mentoring matches meeting the one-year mentoring requirement. Results showed

- Mentees were very satisfied with the mentoring relationship, with the support and guidance provided by mentors; with the strong bond that developed; and with the opportunities that mentoring offered.
- Mentees' knowledge of mentoring evolved over time. Mentoring was perceived as providing new opportunities for learning and engaging in social/recreational activities.
- Mentors received significant support from the Mentoring Youth program and were satisfied with the mentoring relationships.
- Mentors are confident in their abilities as mentors.
- Parents perceived mentoring as providing trusting relationships, guidance to their children, and new opportunities for children to learn.



The Mentoring Experience

Mentor, Rana, was matched with 9-year-old Rachel 10 years ago. Rachel and her younger sister were in foster care after years of abuse and neglect. Rachel struggled with trust and feelings of abandonment. Her learning disability was overlooked due to anger and unruly behavior. Rana realized early the need to be present and to listen. She waited patiently as the suspicion, anger and mistrust dissipated over years of consistent visits. Rana paid tutors to teach Rachel to read, helped with homework, and bought Rachel's first car so she could work. When Rachel failed 3 classes senior year while working two jobs to support the family, Rana covered all of the family's household expenses for 3 months while Rachel completed requirements for graduation. Rachel graduated from high school in August 2013 and is on track to enter college in January 2014.

A Mentor Shares

Mentor, Tamela, included the following statement in the monthly report form submitted for September 2013.

"When I embarked upon the journey of mentoring, I did so under the assumption I was giving back, I was going to help a child in need. What I've learned is that mentoring is so much more than what I give a child.

I have learned that mentoring reflects a reciprocal relationship, and I have come to appreciate the wisdom of youth. Adrianna has taught me to smile during tough times, to believe when hope seems lost, and to trust when in doubt. I have gotten as much from mentoring as I've offered to Adrianna.

Bergen Mentors 2013 Joint Advisory Council

Cindy Andrade
Mentoring Moms Program Director

Mani Arisetty
B.C. Office for Children

Nanette Baker, Chair
Mentoring Moms Volunteer

Jackie Corn
B.C. Division of Family Guidance

Sabera Chowdhury
N.J. Division of Child Protection and
Permanency

Mac Highet
Mentor and VC Board Member

Francine Kaplan
Mentoring Programs Staff

Roger Monaco
Mentor and VC Board Member

Barbara Moskowitz
Mentoring Moms Volunteer

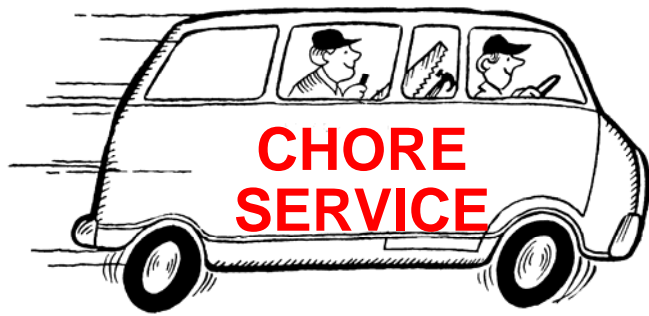
Bob Relay
Mentor and VC Board Member

Faith Samples-Smart, Ph.D.
Mentoring Youth Program Director

Janet Sharma
Volunteer Center Executive Director

Eva Tobias
Mentoring Youth Staff

Yamilet Torres
Mentoring Moms Staff



The **Chore Service** is comprised of 45 dedicated senior volunteers and three paid drivers who provide minor home repairs that keep the elderly and people with disabilities safe in their own homes. Chore performs the minor but essential repairs that our clients can neither do themselves nor get anyone else to do for them. For many, Chore can mean the difference between independence and institutionalization.

In 2013 Chore volunteers provided 9,774 hours of service, made 2,155 service calls for 1,957 senior or disabled clients, and completed 4,736 household repairs. Chore has three vans with 15 crews that are on the road every workday throughout the year. With the population of frail and elderly persons increasing, the need for safety modifications in the home—grab bars, hand rails, proper lighting—has increased. Several volunteers work two or more shifts a week to make sure our clients are safe. Chore volunteers are often the only visitors a client may have for a long period of time, and the kindness and generosity of our volunteers are truly inspiring.



Crew chief Ed Morandi prepares to install a grab bar. Chore volunteers do simple repairs that keep seniors and people with disabilities safe in their homes.

LOVE LETTER

From a Chore Client

My husband and I would like to thank the Volunteer Center, and especially the four nice men who came to our home today to install grab bars in the bathroom. They were all so professional, polite and friendly, and did an efficient job. They cleaned up all the debris and left the bathroom the way they found it. Most workmen don't do that at all.

It is refreshing to realize that there are such good people in the world that give their time to help seniors and those with disabilities with these tasks. We found out about Chore when my husband spent 1 days in a rehab center. It would have been hard to find someone to do this task for us, and I would not even know where to start to even purchase the grab bars. It is comforting to now have the grab bars safely installed, because after he recovers from this replacement, he will be having the other hip replaced.

Thanks to a generous donation in 2013 from the Henry and Marilyn Taub Foundation, we were able to create and implement a new database that has enabled our scheduling staff to more efficiently arrange service calls. The grant, which is extended into 2014, allows us to develop a more robust reporting system so that all of the accomplishments of Chore can be tracked, thereby enhancing efficiency and client service.

Chore does not require income eligibility, and there is no charge for the service, except for materials necessary to complete the repairs.

In addition to home repairs, Chore collaborates with other agencies serving the homebound by providing outreach and referrals for those in need of other services.

The Chore Service receives funding from the B.C. Div. of Senior Services, B.C. Community Development, Eisai, Provident Bank Foundation, Henry & Marilyn Taub Foundation, and private individuals.

Chore Service 2013 Community Advisory Council

Katherine Norian, Chair
Volunteer Center Board Member

Peter Cafone
Bergen County Board of Social
Services (retired)

Joe Cutolo
Chore Volunteer-Chore Crew
representative

Cindy Maissen
Daughter of Chore clients

Maureen McCormick
Chore Program Director

Michele Ogden
Visiting Homemakers Service
of Bergen County

Janet Sharma
Executive Director
Volunteer Center of Bergen County

Barbara Wiederecht
RSVP Program Director
Volunteer Center of Bergen County



The Volunteer Center has been the sponsor of RSVP – Retired and Senior Volunteer Program – in Bergen County since 2002. Over the years RSVP has enlisted thousands of volunteers age 55+ to respond to important needs in our community. The program is sponsored by the Corporation for National and Community Service.

RSVP worked diligently to put the time, talents, knowledge and life experience of older adults to work at a broad range of “volunteer stations” throughout Bergen County. In addition to the reward of helping other people and many causes, volunteers earned public recognition at a variety of events throughout the year as part of a large, national movement. Every volunteer was also entitled to supplemental accident and medical insurance while volunteering.

During 2013, RSVP engaged 278 seniors in volunteer service at 48 nonprofit organizations and schools.

There is no doubt that over the course of the past eleven years, RSVP provided a valuable service to the community. However, with reduction of funding by the Corporation for National and Community Service, the Volunteer Center’s Board of Directors decided to terminate the program as of the end of 2013.

The Volunteer Center continues to provide services to seniors, as we do for people of any age who are interested in volunteering.

We welcome their calls and their involvement!

RSVP 2013 Advisory Council

Pat Basilo, Chair
Volunteer Board Member

Stacey Benjamin LCSW
At Home Companions

Linda Cross, B.C. Div. Senior Services

Kate Duggan, Family Promise B.C.

Jayantha Fernando, RSVP Volunteer

Jack Gardner, Chore Volunteer

Christian Havens, RSVP Assistant

Phil Lurie, CASA Volunteer

Maureen McCormick, Chore Director

Janet Sharma, VC Executive Director

Eva Tobias
Mentoring Youth Program Assistant

Gretchen Viggiano, Rebuilding Together

Barbara Wiederecht
RSVP Program Director

Volunteer Recognition

The Volunteer Center is pleased to recognize annually individual volunteers as well as volunteer groups throughout Bergen County who give their time and talent to help make Bergen County the great place it is to live, work and go to school.

Our 2013 **Celebrate Volunteers** event was held on April 10th at a new venue, Bergen Community College’s Moses Training and Education Center in Paramus. The new setting provided our guests with the opportunity to sit together, enjoy each others company, socialize and celebrate. Eric Fuchs-Stengel, Executive Director of the Mahwah Environmental Volunteers Organization shared an agency’s respect and appreciation for the role that volunteers play in an organization’s success. Our emcee was the ever-popular My9-TV anchorwoman Brenda Blackmon, whose warmth and charm once again helped to make every volunteer feel very special.

2013 Celebrate Volunteers Sponsors

Inserra Supermarkets
TD Bank
Dassault Falcon Jet
HackensackUMC



Agency Participation

American Cancer Society
Bergen Family Center
The Buckingham at Norwood Care and Rehabilitation Center
Call Us Clowns
ECLC Foundation
Girls Scouts of Northern New Jersey
Hackensack University Medical Center
Little Ferry Community Emergency Response Team
Mahwah Environmental Volunteers Organization
Mentoring Youth
Mount Zion Baptist Church
Operation Goody Bag
Project Literacy of Greater Bergen County
RSVP
Shelter Our Sisters
Wrap 4 A Smile Foundation

2013 Trainings

EZ Ride - Volunteer Management Training
Women's Rights Information Center – Volunteer Management Training
Bergen Community College Nonprofit Leadership Institute
Teen LEADS (Englewood)
Teen LEADS (Ridgewood)
Youth Leadership Institute

Fifth Friday Forums

March 22
Making Bergen County a Heritage Destination
Kevin Wright—B.C. Historical Society

May 31
The Jersey Shore is OPEN!
Bob Hilton, Executive Director
Jersey Shore Convention & Visitors Bureau

November 22
Voters' Choice: What's Next?
Brigid Callahan Harrison, Montclair State Univ.
Peter Woolley, Fairleigh Dickinson University
Moderated by William "Pat" Schuber

Bergen LEADS Public Forum

On The Future of Nonprofits

New Strategies for the New Normal
Moderated by Nina Stack, President
Council of New Jersey Grantmakers
Bergen LEADS Class of 2013 recommended strategies for nonprofit success based on research into local nonprofits' response to the economy and innovative models embraced in other communities. Audience interaction was followed by a networking reception.

Trainings & Forums

3600 non-profits call Bergen County home, and they all need knowledgeable and engaged leaders. In 2013, 25 community leaders participated in **BoardLink**, an in-depth skill development program for current and prospective board members. Here's what participants said about the experience:

- *BoardLink delivered very practical information and provided detail as well.*
- *The interaction with speakers and attendees was the best part of the training. Some are currently board members and have a vast amount of knowledge to share with the group.*
- *The material covered a broad area, was succinct and included supporting reading material. It was good to have multiple speakers as it provided several perspectives. For busy executives it offers a lot in a single event.*
- *The presenters were all terrific imparting their knowledge in a very easy to understand manner.*

We presented three **Fifth Friday** networking luncheons at the Stony Hill Inn, each of which featured a presentation on a topic "ripped from the headlines." Each was also a total sellout (see pages 7 and 26).

The **Bergen LEADS Public Forum** in June, just prior to graduation of the Class of 2013 and introduction of the Class of 2014, analyzed innovative strategies local nonprofits are utilizing to deal with the "new normal," which includes a very tough funding environment.

Representation in the Community

Volunteer Center staff members serve on boards, committees and advisory councils of the following organizations:

B.C. Division on Disability Services
B.C. Human Relations Commission
B.C. Division of Mental Health
Children's Inter-Agency Coordinating Council (CIACC)
B.C. Division of Senior Services Advisory Council
B.C. Human Services Advisory Council
Children & Families Committee
BD Henry Becton Community Impact Awards
Bergen Community College
Nonprofit Leadership Institute Advisory Board
Service Learning Advisory Council
Bergen County Prevention Coalition
Bergen County Caregivers Coalition
Bergen County Youth Collaborative
HandsOn Network
Corporate Volunteer Council (CVC) Advisory Council
Generation On Affiliate Advisory Council
Healthy Families Advisory Board/CarePlus
Jewish Association of Disability Services

Mahwah Chamber of Commerce
Mahwah Environmental Volunteers Organization (MEVO)
Meadowlands Regional Chamber of Commerce
National Mentoring Month—Local Lead Partner
N.J. Association of Volunteer Centers
N.J. Dept. of Children's Behavioral Health/Family Support Org.
N.J. Governor's Advisory Council on Volunteerism
N.J. VOAD (Voluntary Organizations Active in Disaster)
PSE&G Recognizing Excellence in Volunteerism Awards
Rotary Club of Englewood
Rotary Club of Hackensack
RSVP/Senior Corps of New Jersey
Russ Berrie Awards for Making a Difference
Advisory Board
Teaneck International Film Festival
United Water Foundation Board of Trustees
YMCA of Greater Bergen County

Staff also gave presentations about the Volunteer Center to 60 different community groups throughout the year.

Volunteer Center History

The mission of the Volunteer Center of Bergen County is to strengthen the community by connecting people through service and developing civic leaders.

(current programs are highlighted in bold type)

The Volunteer Center of Bergen County was founded in 1966 by the Junior League of Bergen County and a group of concerned residents who saw the need for a clearinghouse matching prospective volunteers with agencies that needed their help. This continues as a key service and is the primary concern of our **Community Volunteer Services** department.

The Center began sponsorship of the **Retired & Senior Volunteer Program** in the 1970s. RSVP spun off as a separate agency, then returned to the Volunteer Center in 2002. However, because of dwindling support from the Corporation for National and Community Service, we terminated RSVP in 2013.

In 1977, the **Chore Service** was initiated with senior volunteer handymen/women providing minor household repairs for the elderly and/or disabled.

The next year, in collaboration with the Division of Youth and Family Services, we took over management of Volunteers in Protective Services (VIPS), a program in which trained and caring adults provide guidance to children who have suffered abuse, neglect or extreme isolation. The program's name was changed to **Mentoring Youth** in 2010. Both Chore and Mentoring Youth have provided service continually and are going strong today.

In the late 1970s, again in collaboration with the Junior League, we established DOVIA (Directors of Volunteers in Agencies), an educational and networking organization for volunteer directors. This group became DOVIA of Bergen and Passaic Counties in 1996.

In 1996, we launched the **Bergen Bike Tour**, which is organized by CPAs, banking and corporate leaders with proceeds shared between the Volunteer Center and Tomorrows Children's Fund at Hackensack University Medical Center.

In 1997, we instituted a formal partnership agreement with Bergen County's United Way, in which our two organizations collaborate closely to provide volunteer services to the general community and to businesses of all sizes. In 1998 we began joint sponsorship of the **Bergen County Golf Classic**.

Volunteers from the Workplace was established in 1981 when executives from several companies requested assistance in involving their employees in service activities. Corporate volunteering has been a key activity of the VCBC since then. In 2000, in partnership with several companies and Bergen County's United Way, we launched the Northern New Jersey Business Volunteer Council, with a strategic focus on mobilizing companies and their employees to meet the needs of children and families. Now called **Business Volunteer Connect**, this department is a one-stop shop for corporate volunteer engagement and professional development for those who manage employee volunteer programs.

In 1987, Volunteer Ventures was formed to develop evening and weekend group volunteer projects targeted to busy adults with limited time availability. Volunteer Ventures was phased out as an ongoing program in 2009. However, we continue to refer volunteers seeking involvement in short-term episodic volunteer projects to activities at partner agencies across the community.

In 1994, we became custodian of funds for the **Bergen County Summer Campership Fund**, a public-private venture in which children of low-income working families are given the opportunity to attend summer day camp.

The Parent Aides for Teens mentoring program was initiated in 1995 to help teen mothers become responsible parents; it was terminated in 2006 due to lack of sustainable funding. **Mentoring Moms** was established in 1995 to provide peer mentors for overwhelmed mothers in need of guidance in parenting and life skills.

In 1999, we began annual publication of our extensive database of volunteer opportunities in the **Guide to Volunteering**, well-received and distributed throughout our community. In 2000, we began to post our searchable database of volunteer opportunities on our website: **www.bergenvolunteers.org**.

In the wake of Tropical Storm Floyd in 1999, we formed the **Bergen County VOAD (Voluntary Organizations Active in Disaster)** to assist the B.C. Office of Emergency Management and other first responders in preparing for and responding to disasters. Our leadership of the VOAD has proved effective in mobilizing volunteers and agencies in response to subsequent events: the terror attacks of September 11, violent storms and floods. In 2012 we took a major role in response to **Hurricane Sandy** and continue to lead a broad coalition of organizations in providing assistance to storm survivors.

In late 2003, we suspended sponsorship of DOVIA to focus on providing training to build capacity of nonprofit agencies. We now offer a course in **Volunteer Management**, and we offer **Board Link** to train individuals to serve on nonprofit Boards. We also provide consultation in Board Development to nonprofit agencies.

In 2007, we began development of **Bergen LEADS**, a civic leadership program designed to give the next generation of leaders insight into the challenges and opportunities facing Bergen County. The program was launched in September, 2008, and the first class of carefully selected, exceptional prospective leaders was graduated in June 2009.

The Volunteer Center of Bergen County is an affiliate member of the **Points of Light Institute & HandsOn Network**, whose mission is to inspire, mobilize and equip people to take action that can change the world. In 2011, we were one of ten affiliates designated as an **Innovation Hub**.

Volunteer Center of Bergen County, Inc.

Statement of Financial Position

December 31, 2013

ASSETS		
Current Assets	2013	2012
Cash and cash equivalents	\$249,236	\$187,909
Custodial Accounts	9,577	18,255
Investments	108,044	108,157
Grants receivable	368,980	26,771
Other receivable	8,698	9,850
Prepaid expenses	<u>15,776</u>	<u>21,156</u>
Total Current Assets	<u>\$760,311</u>	<u>\$372,098</u>
FIXED ASSETS, net of accumulated depreciation	<u>19,730</u>	<u>37,543</u>
INTANGIBLE ASSETS, net of accumulated amortization	<u>36,830</u>	<u>30,450</u>
Total Assets	<u>\$816,871</u>	<u>\$440,091</u>
LIABILITIES AND NET ASSETS		
Liabilities		
Accounts Payable	\$ 2,756	\$ 42,302
Deferred Income	546,571	93,226
Due to Projects	<u>9,577</u>	<u>18,255</u>
Total Current Liabilities	<u>558,904</u>	<u>153,783</u>
Net Assets:		
Unrestricted	51,331	78,941
Temporarily restricted	70,413	71,144
Permanently restricted	<u>136,223</u>	<u>136,223</u>
Total Net Assets	<u>257,967</u>	<u>286,308</u>
Total Liabilities and Net Assets	<u>\$ 816,871</u>	<u>\$ 440,091</u>

For a complete copy of the audited financial statements,
please contact the Volunteer Center of Bergen County.

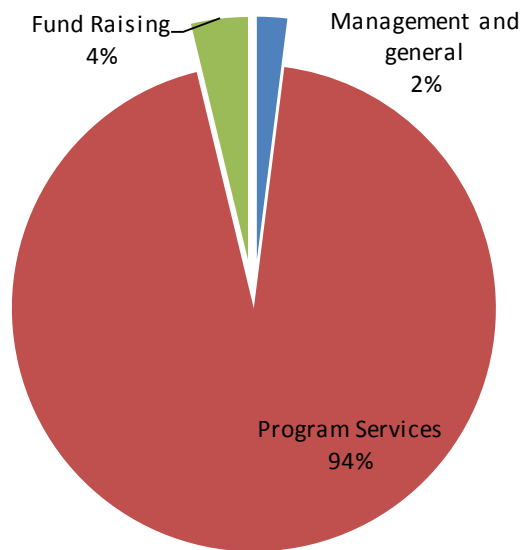
Independent audit of financial statements conducted by
Malesardi, Quackenbush, Swift & Company LLC—Certified Public Accountants
Englewood, NJ— April, 2014

Volunteer Center of Bergen County, Inc.
Statement of Activity for the Year Ended December 31, 2013

	Unrestricted			Temporarily Restricted	Permanently Restricted	2013 Total	2012 Total
	Program Services	Fund Raising	Management & General				
Public Support			Total				
Social Services Block Grant	161,780		161,780			161,780	161,780
Title III -Div of Senior Services	89,585		89,585			89,585	78,585
Corp. for National Service	67,393		67,393			67,393	65,894
B.C. Freeholders	16,340		16,340			16,340	16,340
Community Development	4,837		4,837			4,837	5,746
Contributions/Membership Dues	392,031	55,126	447,157			447,157	177,118
"600 Club"/Leadership Circle		60,220	60,220			60,220	126,842
Foundation Grants	1,564,179	6,000	1,580,179	44,140		1,624,319	186,200
Net Assets released from restriction	48,687		48,687	-48,687			-1,410
Total Public Support	2,344,832	121,346	2,476,178	-4,547	0	2,471,631	817,095
Revenue:							
Interest & dividends			4	3,816		3,820	4,437
Service Fees	82,495	5,000	87,495			87,495	136,077
Special Events Income		151,054	151,054			151,054	139,286
Volunteer Training	2,475		2,475			2,475	8,020
BVC Initiatives and Events	44,928		44,928			44,928	35,306
Conference Income	300		300			300	22,105
Miscellaneous	7,108	5,000	12,107			12,107	8,271
Annual Meeting			450			450	575
Total Revenue	137,306	161,054	298,813	3,816	0	302,629	354,077
Total Public Support & Revenue	2,482,138	282,400	2,774,991	-731	0	2,774,260	1,171,172
Expenses:							
Management and general			56,386			56,386	59,053
Program Services	2,634,908		2,634,908			2,634,908	980,457
Fund Raising		106,100	106,100			106,100	99,820
Total Expenses	2,634,908	106,100	2,797,394	0	0	2,797,394	1,139,330
CHANGE IN NET ASSETS FROM OPERATIONS	-152,770	176,300	-45,932	-731	0	-23,134	31,842
Other Activities							
Realized gain(loss) on investments			-5,207			-5,207	-2
Unrealized gain on investments			-5,207			-5,207	-2
Total Other Activities			-10,414			-10,414	
CHANGE IN NET ASSETS	-152,770	176,300	-27,610	-731		-28,341	31,840
NET ASSETS, Beginning of Year			78,941	71,144	136,223	286,308	254,468
NET ASSETS, End of Year			\$51,331	\$70,413	\$136,223	\$257,967	\$286,308

Independent audit of financial statements conducted by Malesardi, Quackenbush, Swift & Co. LLC, Certified Public Accountants, Englewood, NJ—April, 2013
For a complete copy of the audited financial statements, please contact the Volunteer Center of Bergen County.

Functional Expenses 2013

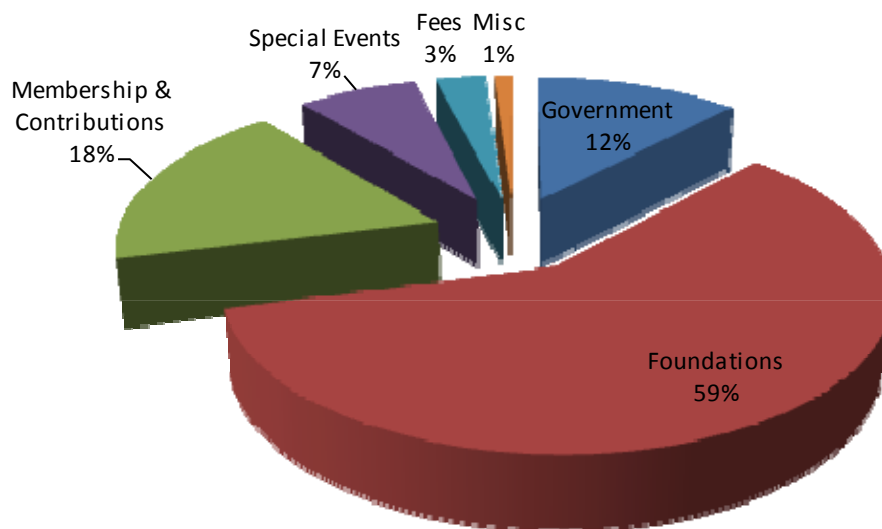


Note:

The Volunteer Center relies on support from individuals, corporations, foundations and community organizations.

While government grants partially fund several of our programs, support from the private sector is essential.

Sources of Funds 2013



Volunteer Center Members 2013

The Volunteer Center receives philanthropic support from many individuals, corporations, foundations and organizations. These funds are essential to the success of our program operations. Our donors' generosity is reported on this and the following pages.

Leadership Circle

\$1,000 & above

Mr. & Mrs. Thomas A. Basilo
 Mr. Thomas Cioffe
 Ms. Mary G. Connolly
 Ms. Regina T. Coyle
 Ms. Rita Goldberg
 Ms. Suzan Gordon
 Mr. & Mrs. Mac Highet
 Mr. & Mrs. Eric Hirschhorn
 Mr. Eric Jensen
 Mr. & Mrs. Richard J. Kennedy
 Mr. & Mrs. Gerard Leen
 Mr. & Mrs. Frank M. Leshner
 Ms. Jennifer Mebes
 Mr. & Mrs. Bernard J. Milano
 Mr. Robert Miller & Dr. Lisa Ann Miller
 Munch Bilheimer Foundation
 Mr. & Mrs. Edward Norian
 Mrs. Mary E. Patti
 Mr. & Mrs. Victor J. Perez
 Mr. Robert C. Relay
 Mr. & Mrs. Andy Russ
 Mr. & Mrs. Dennis A. Sacco
 Janet & Sansar Sharma
 Mr. & Mrs. Michael P. Smith
 Roberta Sonenfeld & Robert Carroll
 Mr. & Mrs. Michael D. Stern
 Mr. Peter Tilgner
 Mr. & Mrs. Patrick J. Walsh
 Ms. Megan Walsh
 Mr. & Mrs. David C. Warshaw

600 Club

\$600 to \$999

Mr. & Mrs. Jonathan Lanzkowsky
 Mr. & Mrs. James Logan
 Mr. & Mrs. Sam Mann
 Amanda & Andy Missey
 Mr. & Mrs. Anthony J. Tortorella
 Mr. & Mrs. Doug Wilson

Benefactors

\$250-\$599

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 Ms. Alyssa Becker
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 Ms. Nancy Candusso
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 Mr. Thomas D. Colwell
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 Mr. & Mrs. Robert J. Cooper
 Mr. & Mrs. Barry W. Ervin
 Ms. Denise Hintzke
 Mr. & Mrs. Quentin J. Kennedy
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 Mr. & Ms. Thomas Rafferty
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 Mr. Robert Rossi
 Mr. William "Pat" Schuber
 Mr. Michael J. Shannon
 Ms. Nancy Shor
 Mrs. Lenore T. Singer
 Dr. Dorothy E. Tobe, Ed.D.
 Ms. Deborah Weightman

Sponsors

\$100-\$249

Mr. & Mrs. Stephen Adamek
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\$50-\$99

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WHY MEMBERS ARE IMPORTANT!

Volunteer Center Members provide unrestricted support for our ongoing operations. *Members help to keep the lights on and the doors open. We couldn't survive without you!*

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Ms. Eileen Renowden
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Up to \$50

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Mr. Hagop Aram
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Agency Members

In 2013 we provided a range of services to Agency Members of the Volunteer Center.
For information about the benefits Agency Membership,
contact demery@bergenvolunteers.org or call 201-489-9454, ext. 118.

55 KIP CENTER
Adler Aphasia Center
Alliance Against Homelessness of Bergen County
Alpine Learning Group, Inc.
American Cancer Society
American Red Cross of Northern New Jersey
ARC of Bergen & Passaic Counties
Areyvut
Art School at Old Church
Arts Horizons
Aviation Hall of Fame of New Jersey
Bergen Center for Child Development
Bergen County Division of Family Guidance
Bergen County Historical Society
Bergen County YJCC
Bergen County's United Way
Bergen Regional Medical Center
Bergen Volunteer Medical Initiative, Inc.
Bergenfield Public Library - Literacy Volunteers
Be-Whole Incorporated
Boys & Girls Club of Lodi/Hackensack
Bright Side Manor
Buddies of New Jersey, Inc.
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Call Us Clowns, Inc.
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Center for Modern Dance Education
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Christian Overcomers, Inc.
City Green
Community Blood Services
Community Chest of Englewood
Comprehensive Behavioral Healthcare, Inc.
The DACKKS Group for Supportive Housing
Department for Persons with Disabilities - Catholic Charities
Department of Children & Families, Office of Education
Diabetes Foundation, Inc.
Eastern Christian Children's Retreat
ECLC Foundation
Fair Housing Council
Family Promise of Bergen County
Flat Rock Brook Nature Association
Giants of Generosity
Gilda's Club Northern New Jersey
Girl Scouts of Northern New Jersey
Halutz
Healing the Children New Jersey
Heightened Independence & Progress
Holy Name Hospital
Hygiene Project (formerly Wrap 4 A Smile Foundation, Inc.)
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Jewish Family Service of North Jersey, Inc.
Jewish Family Service, Inc.
Jewish Federation of Northern New Jersey
Juvenile Diabetes Research Foundation
Life Choice Hospice
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MEVO (Mahwah Environmental Volunteers Organization)
New Hope Inc.
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West Side Infant Day Care & Parenting Program
Women's Rights Information Center
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The Volunteer Center is honored to have been awarded grants from private foundations and corporate foundations.

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Government Support

County of Bergen

Community Development for **Chore Service**
Dept. of Human Services for **Mentoring Youth Mentoring Moms**
Division of Senior Services for **Chore Service** and **Hurricane Sandy Long Term Recovery**

State of New Jersey

Dept. of Children and Families
Div. of Child Protection and Permanency
for **Mentoring Youth and Mentoring Moms**

Federal Government

Corporation for National and Community Service for **RSVP**

Grants and Gifts for Hurricane Sandy Recovery

The outpouring of support for those devastated by Hurricane Sandy is truly heartening. All funds are used to help residents recover.

\$200,000 or more

American Red Cross-Hurricane Sandy Recovery Program
Hurricane Sandy New Jersey Relief Fund
Robin Hood Relief Fund

\$70,000-\$200,000

Community Foundation of New Jersey
Jewish Federation of Northern New Jersey
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Russell Berrie Foundation

(no contributions between \$10,001-\$70,000)

\$5,000-\$10,000

A Future With Hope, Inc
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Henry & Marilyn Taub Foundation
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Rotary Club of Englewood
The Salvation Army
United Water

\$1-\$999

Mr. & Mrs. Servando Castillo
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Mrs. Lenore T. Singer
Ms. Mary J. Smith
Ms. Mary Spilman
Mr. Robert Tjon
Mr. Jesus Valencia

Hurricane Sandy Gifts In Kind

Many thanks to the following donors of meals for volunteers and services or items that eased the process of recovery from Hurricane Sandy. For details about our Long Term Recovery Project, see pages 8-9 and check out www.bergenvoad.org.

Barnert Temple
Bergen Unitarian Universalist Relief
Berry Creek Café
Center for Food Action
Congregation Adas Emuno, Leonia
Mary Jane Christie
Congregation Beth Sholom, Teaneck
Congregation B'nai Israel, Emerson
Congregation Keter Torah, Teaneck
Congregation Shaare Tefillah, Teaneck
Congregation Shomrei Torah, Fair Lawn
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Girl Scouts of Dumont
Glen Rock Jewish Center
High Mountain Presbyterian Church
Holy Trinity Lutheran Church,
Hasbrouck Heights
Make a Difference Foundation
North Jersey Friendship House

Occupy Sandy/Occupy Bergen County
Our Lady Queen of Peace
Patricia Pearson
Peggy Ofmani
Redd's of Carlstadt
Regina Coyle
Rhema Worship Center International's
DIVAS (women's) ministry
Salvation Army
Lynn Singer
South Presbyterian Church of Bergenfield
Sri Guru Singh Sabha Sikh Gurdwara of
Glen Rock
St Catharine's RC Church of Glen Rock
St Margaret of Cortona Church, Little Ferry
Phil Stafford
Temple Avodat Shalom
Temple Beth Or Washington Township
Temple Beth Sholom in Fair Lawn
Temple Beth Solomon
Unitarian Society of Ridgewood
United Way of Bergen County
West Side Presbyterian Church in
Ridgewood
Wrap 4 a Smile Foundation

SPECIAL THANKS

Special thanks to **First Presbyterian Church of Moonachie** for allowing the VOAD/LTRC to use space in their lovely church as our Recovery Project headquarters.

Thanks also to the leaders of **Felician College, Montclair State University and St. Catherine's RC Church of Glen Rock** for housing successive teams of NCCC-AmeriCorps who were stationed in Bergen County to help rebuilding efforts throughout 2013.

The generous cooperation from these institutions saved the VOAD/LTRC significant amounts of funding that was re-directed to helping residents recover.

Contributions to the Volunteer Center

Gifts in Kind 2013

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Thanks to the Mahwah Regional Chamber for hosting the Super Spirit Community Showcase

Honor/Memorial Gifts

Gifts in Honor

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Marilyn Raab

Mary Hudson

Mikiko Baba
Daphne Bloore
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Sara Golomb
Joyce Lin
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Beth Rodriguez
Jill Sanclimenti
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Amanda Missey

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ber*
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Mary Spilman

Joe Sherman

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Volunteer Center Staff

Lani Bonifacic

Volunteers who helped my parents

Theresa Fink

Gifts in Memory

Emil Danish

Josephine A. Danish

Doris Franklin

Linda M. Franklin

James Kallas

NJ Society of CPAs

Dr. Daniel Kushner

Zina Kushner

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Bill Schwitter

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Sam Singer

Lenore T. Singer

Earlene Smith

Lenore T. Singer

Brendan Zaremba

Stan and Dorothy Zaremba

We are deeply grateful to those who choose to honor or remember a loved one with a gift to the Volunteer Center. Such contributions are fitting tributes to those whose lives demonstrate a commitment to volunteer service.

Scholarships

Several individuals and organizations contributed funds to support Bergen LEADS scholarships, allowing people of all socio-economic levels and occupations to participate in our highly regarded civic leadership program.

Karen Acker
Gary M. Albrecht
Karen E. Amy
Mikiko Baba
Susan C. Barnard
Thomas A. Basilo
Ronne Bassman-Agins
Lawrence Bauer
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Jeanne Martin
JoAnn Mathews
Sharyn Matthews
Meadowlands Regional Chamber of Commerce
Orange & Rockland Utilities, Inc
Nancy Queirolo

Bergen LEADS Fifth Friday

Bergen LEADS presented three Fifth Friday luncheons during 2013, each featuring a speaker on a topic "ripped from the headlines." Leaders from every sector attended, and each was a complete sell-out. Sincere thanks to our generous sponsors!

2013 Presenting Sponsor

PNC Bank

Event Sponsor

TD Bank
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Synetek Solutions



Linda Bowden (left), Regional President of PNC Bank, with Amanda Missey, Bergen LEADS Director

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PSEG
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United Water



TD Bank always brings a big contingent.



Held at the popular Stony Hill Inn, in Hackensack, Fifth Friday events routinely sell out. A prime feature is the opportunity for leaders to network with other leaders.

Ellen Rafferty
Caffie Risher
Beth Rodriguez
Mary L. Rossettini
Daniel S. Rothner
Dennis A. Sacco
Faye E. Samuels
Jill Sanclimenti
William P. Schuber
Janet Sharma
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Jose Vicente
Gretchen Viggiano
David C. Warshaw
Lynda Wolf
Wendy Worden
Helen Wronski

Bergen County Golf Classic

Presenting Sponsor  **PSEG**
We make things work for you.



The Bergen County Golf Classic in July '13 raised more than \$80,000 to benefit the Volunteer Center and Bergen County's United Way. Don Eisen, of Cushman & Wakefield, and Lee Miller, of Miller Associates, co-chaired the event.

Over the past 17 years, this event has netted more than \$1.1 million, that the two organizations (VC and UW) have returned directly to the community through their programs.

- | | |
|-----------------------------|---------------------------------------|
| Cart Sponsor | Hertz Corporation |
| Water Hazards | United Water |
| Cocktail Hour | Emblem Health |
| Media Sponsor | (201) Magazine |
| Refreshments | Emblem Health |
| Dinner | Furino & Sons |
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Tee Sponsors

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Everyone loves to win, and just about everyone did.

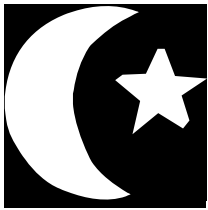
Our next golf event:
July 21, 2014
LINK BERGEN
Hackensack Golf Club



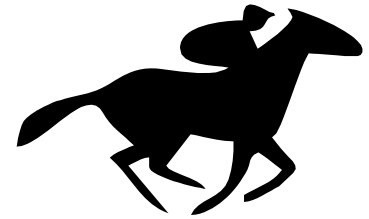
Hee K. Yang, MD; Steven Mosser of Holy Name Medical Center; Volunteer Center Board member Kyung Hee Choi; and David Kim, Founder/CEO of Southpole.



Ralph LaRossa (2nd from left) of PSEG with Rich Henning, Patrick Cairo and Bob Iacullo of United Water.



The Northern New Jersey Business Volunteer Council



Night at the Races July 19, 2013

The hottest night of the summer did little to dull the fun and excitement of the BVC's annual fundraiser. Thanks to our sponsors and donors!

Presenting Sponsor
Hudson City Savings Bank



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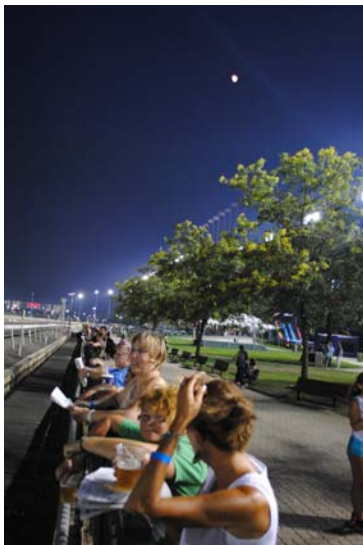
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PSE&G
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Reader's Digest
Ronnie's Restaurant
Schreibers Deli
Scratch off Lottery basket
Soprano's Pizzeria
Stay in the Zone
Stew Leonard's Wines
Susan Russ
Taste of Home
The Melting Pot
The Stable Restaurant
Eva Tobias
Victoria Guest House
David Warshaw



Derby Day

The annual running of the Kentucky Derby is a wonderful excuse for a party, which the Volunteer Center has been doing for 21 years! May 4, marked our 2013 event at Apple Ridge Country Club, in Mahwah. Southern savories, mint juleps and the excitement of the "run for the roses" combined to make a truly festive fundraiser. Proceeds benefited Volunteer Center programs in the community. Thanks to the generous sponsors and auction donors listed below for their support of this simply fabulous event!



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Movements 4 Life
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Leah St. Clair
The Brickhouse Restaurant
Eva Tobias
Jose Vicente
Elaine Walsh
David Warshaw
Norma Wellington
Barbara Wiederecht
Amir Zarafshar

Bergen Bike Tour

The Bergen Bike Tour was established in 1996 as a way for CPAs, bankers and lawyers to give back to the community in which they do business. Over the years, the event has become tremendously popular while returning well over \$1 million to the community through the two charities it supports: The Volunteer Center of Bergen County and Tomorrows Children's Fund at Hackensack University Medical Center. The 18th Annual Bergen Bike Tour on September 29, 2013, raised over \$90,000.



Kids' Event Sponsor

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Team Rubenstein, headed by Dr. Drew Rubenstein (center), was Team Winner at the 2013 Bergen Bike Tour.



Summer Campership Fund

The Volunteer Center is custodian of funds for the Summer Campership Fund, a unique public-private collaboration that sends children of low income working parents to summer day camp. The Bergen County Office for Children reviews applications and selects participants. A dedicated group of volunteers solicits contributions, and the Volunteer Center tracks donations and sends scholarships to day camps.

In 2013, 82 donors contributed just over \$28,000, enabling 30 children to enjoy the healthful benefits of summer day camp. Without this fund, many working families would have no recourse but to leave children home alone and unsupervised. Since its inception in 1994, the Bergen County Summer Campership Fund has raised \$666,726 and provided summer day camp for 963 children.

Campership Patrons

(\$500 +)

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(\$250 - \$499)

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Campership Sponsors

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All Wrapped Up

Holiday Giving Program

Our All Wrapped Up holiday giving program links individuals and families in need with generous donors in the community during the holiday season. 41 reputable nonprofit agencies submitted requests for assistance on behalf of their clients, which included 1014 individuals and (mostly seniors and people with disabilities) and 734 families comprising 2,509 family members.

796 volunteer donors stepped up to fulfill such "wish list" requests as toys and games, but also requested items such as sweaters, blankets and food. We are pleased to report that all requests were either "adopted" by generous donors or received donated gift cards to area supermarkets and discount stores. Altogether, the value of gifts, cash and gift cards totaled nearly \$300,000. **Thanks to ALL!**

Agency Participants

The following agencies provided profiles of their clients in need.

BCCAP Head Start Programs
 BCCAP Child Development Center
 Bergen Family Center
 Bergen VOAD/Long Term Recovery Group
 Bright Side Manor
 Buddies of NJ, Inc.
 CAPCO Resource Center
 Care Plus NJ (multiple programs serving children, teens, adults and families facing mental health issues)
 Catholic Charities
 Catholic Family and Community Services
 Center for Family Resources
 Centers for Food Action
 Comprehensive Behavioral Healthcare
 Conklin Center
 Bergen Co. Division of Family Guidance
 Department of Persons with Disabilities
 Department of Children and Family Services Paramus & Hackensack Sites
 Family Resource Network/
 Epilepsy Foundation of NJ
 Healthy Families, Care Plus
 Heightened Independence and Progress
 St. James Charity and Hope
 St. Paul's Community Development Corporation
 The ARC of Bergen and Passaic Counties
 United Center
 Visiting Homemakers of Bergen County
 Volunteer Center of Bergen County
 West Side Infant Day Care
 Women's Rights Information Center

Organization Adoptors

The following businesses and organizations adopted a family or an individual.

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 BJ's Wholesale Club
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 Borough of Glen Rock
 Bright Horizons Family Solutions
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 Buddies of New Jersey, Inc.
 CAPCO Resource Center
 Care Plus - Homeward Bound
 Care Plus Foundation, Inc.
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 Catholic Charities/Older Adult Services
 Catholic Family & Community Services
 CBS
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 Center for Food Action
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 Community Blood Services
 Compensation Resources, Inc.
 Comprehensive Behavioral Healthcare, Inc.
 Connell Group
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 Cresskill Congregational Church UCC
 Davis & Co.
 Department for Persons with Disabilities
 Division of Family Guidance
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 Eric S. Smith Middle School Community Ser. Club
 Ernst & Young
 Family Resource Network
 Fast Retailing
 First Congregational Church of River Edge
 First Presbyterian Church of Ridgewood
 Fort Lee High School Key Club
 G3 Communications
 Gap at Livingston Mall
 GenerationOn
 Hanson & Ryan Inc.
 Health & Wellness Partners
 Healthy Families - Care Plus
 Heightened Independence & Progress
 Hilltop Haven Family Shelter
 Home Helpers
 HUMC Nurses
 Hunter Group
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 Jefferson Public School Faculty & Staff
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All Wrapped Up—continued

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The following individuals and families adopted a family or an individual.

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Ms. Jessica Abrams
Ms. Karen Acker-DeMaio
Mr. & Mrs. Stephen Adamek
Ms. Monica Adames-Robinson
Ms. Joey-lyn Addesa
Ms. Kelly Adeboye
Ms. Kelly Adeboye
Ms. Laura Adelung

All Wrapped Up—continued



Santa is always a hit at our holiday parties.

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Mr. Charles Dietrich
Ms. Kathleen DiGiulio
Mr. Nick Dimichino
Ms. Jane E. Dineen
Ms. Mylinh Doan
Ms. Mary Dolan
Ms. Elisabeth Dolce
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Ms. Megan Filiaggi
Ms. Deb Finan

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Mr. Justin Portelli
Ms. Pat Finn
Ms. Stephanie Fishman
Mr. & Mrs. Patrick Fletcher
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Ms. Yvonne Oliveri
Ms. Kathleen Olsen
Mr. & Mrs. Orlak
Ms. Jennifer Ostfeld
Ms. Lynne OSullivan
Ms. Grace Ott
Mr. & Mrs. Herbert Ouida
Ms. Shanese Page
Ms. Rita Papagian
Ms. Alicia Parente
Ms. Joanne Parish
Ms. Angela D. Parker
Ms. Emily Parker
Ms. Christina Parsells
Ms. Kalpna Patel
Ms. Vickie Payne
Ms. Kelly Pegan
Ms. Debbie Pellegrin
Ms. Jennifer Pelletier
Mr. & Mrs. Chris Perneti
Ms. Donna Philiposian
Ms. Iudmila Picinic
Ms. Debbie Pintado
Ms. Apollonia Pinzas
Ms. Bernadette Policastro
Ms. Maureen Polifroni
Ms. Dana Pollati
Ms. Christine Pomante
Ms. Andree Popke
Ms. Laura Porcaro
Mrs. Ellen Portek
Ms. Nicole Priore
Ms. Susan Proietti
Ms. Jane Pullaro
Ms. Indira Raja
Ms. Toya Randolph
Ms. Pratibha Rao
Ms. Jodi Rapaport
Ms. Deirdre Raspanti
Ms. Juanita Ray
Ms. Judy Recca
Ms. Tina Recine
Mr. & Mrs. Scott Reddin



Many companies, community and faith-based organizations participate in All Wrapped Up by "adopting" an individual or family in need. What a great way to get into the spirit of the season!

We will be enlisting
All Wrapped Up
donors for the next
holiday season
around November 1.

Check our website
www.bergenvolunteers.org

Ms. Lindsay Reichert
Mr. Jonathan Relay
Mr. Robert C. Relay
Ms. Eileen Renowden
Mr. Cornelius Rhone
Ms. Jody S. Riger
Ms. April Rivkin
Ms. Angela Robinson
Ms. Natalie Robinson
Ms. Georgiana Rolon
Ms. Jennifer Romanoff
Ms. Carolina Rosario
Ms. Marie Rosato
Ms. Penny Rosen
Ms. Adele Rosenblum
Ms. Amy Rossi
Ms. Danielle Rossi
Ms. Nancy Rossi
Ms. Kirsten Rostkowski
Ms. Michelle Roux
Ms. Brandi Rubin
Mr. Michael Rubin
Ms. Justine Ruddy
Ms. Laurie Runyon
Mr. & Mrs. Andy Russ
Mr. Joseph Russell
Ms. Dana Russo
Ms. Terri Ryan
Ms. Lillian Ryder
Mr. & Mrs. Dennis A. Sacco
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Ms. Emily Sahuto
Ms. Jane Saizan
Ms. Zoya Salmikov
Ms. Lauren Samulka
Ms. Toni Sanges
Ms. Barbara Sanzari
Ms. Elizabeth Sarkisian
Ms. Joanna Jones Sbaraglio
Ms. Victoria Scarpa
Ms. Deborah Scelzo
Ms. Ann Schlamp
Ms. Dawn Schley
Mr. Farrell Schneider
Ms. Peggy Schneider
Ms. Arlene Scholtes
Ms. Diane Schulthes
Ms. Chris Schuster
Ms. Allison Schwartz
Mr. Barry Schwartz



We encouraged thoughtful donors to "Give Good" for the holidays by providing support for our various programs in honor or in memory of a loved one.

Ms. Kerry Schwartz
 Ms. Kristin Schwartz
 Ms. Joy Scott
 Ms. Emy Seeley
 Ms. Lisa Serrano
 Ms. Michelle Sevret
 Ms. Laura A. Sexton
 Ms. Barbara Shapiro
 Ms. Mary Ellen Shea
 Ms. Kimberly Shelvis
 Mr. George Sherman
 Ms. Peggy Sherman
 Ms. Nicole Shiner
 Mr. & Mrs. Dan Shortway
 Ms. Harriet Shugarman
 Ms. Helen Siegle
 Ms. Lauren Sietsma
 Ms. Andrea Silva
 Mrs. Dianne Silver
 The Silverzweig Family
 Mrs. Lenore T. Singer
 Ms. Julia Sinisi
 Ms. Laura Skorupa
 Ms. Sara Skov
 Ms. Debbie Skura
 Ms. Holly Slodowitz
 Ms. Maxine Smith
 Ms. Patricia M. Smith
 Ms. Suzie Smith

Ms. Marilyn Sokol
 Roberta Sonenfeld & Robert
 Carroll
 Ms. Kaleigh Sosebee
 Ms. Susan Spector
 Ms. Jennifer Sperber
 Ms. Liora Spiess
 The Stagg Family
 Ms. Robyn Stapel
 Ms. Genevieve Staskiewicz
 Mr. Craig Steel
 Ms. Jackie Steel
 Ms. Valerie Steiner
 Ms. Amy Stephan
 Mr. & Mrs. Michael D. Stern
 Ms. Barbara Stillwell
 Ms. Megan Stillwell
 Ms. Lynda Spnebrink
 Mrs. Loretta Stratton
 The Striefler Family
 Ms. Karen Struble
 Mr. & Mrs. Eric Strunck
 Mr. Marc Sturiale
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 Mr. Ryan Sullivan
 Ms. Stephanie Sunshine
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Mr. Dennis Sweeny
 Mr. Jeff Sylva
 Ms. Erika Szulecki
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 Ms. Alexandra Talsma
 Ms. Judy Tamburro
 Ms. Miriam Taub
 Ms. Shelley Taub
 Ms. Abby Taylor
 Ms. Cindy Taylor
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 Ms. Edith Terzano
 Ms. Charlene Thomas
 Ms. Sue Thompson
 Ms. Erin Thomsen
 Ms. Sally J. Thomson
 Ms. Linda Tie
 Ms. Nikki Timko
 Ms. Geralyn Timmins
 Ms. Christine Timmons
 Mr. Jeff Tinsman
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 Ms. Hillary Torres
 Ms. Rosanne Tralongo
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 Ms. Jessica Valdes
 Ms. Dawn Valko
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 Ms. Annabelle Valverde
 Ms. Elaine Van Gorp
 Ms. Carol Van Vugt
 Ms. Marianne Vannelli
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 Ms. Rebecca Vazquez
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 Ms. Cindy Vicari
 Ms. Andrea Vico
 Ms. Nieves Vime

Ms. Andrea Visser
 Mx. Phet Vongnaphone
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 Ms. Rhonda Walker
 Mr. & Mrs. Patrick J. Walsh
 Ms. Linda Walters
 Ms. Christine Wan
 Mr. & Mrs. David Warshaw
 Mrs. Gail Washburn
 Ms. Mary Washington
 Ms. Maggie Watkins
 Ms. Dora Weber
 Mrs. Doris Weber
 Ms. Sandy Weiner
 The Weisberg Family
 Mr. & Mrs. Kyle Weller
 Ms. Danielle Wells
 Ms. Sandi Wesner
 Ms. Joanne M. Westphal
 Ms. Nancy D. Wheeler
 Ms. Sidney Whitfield
 Ms. Barbara F. Wiederecht
 Ms. Monica Wild Whitman
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 Mr. & Mrs. Doug Wilson
 Ms. Kerrie Wilson
 Ms. Susie Wilson
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 Ms. Andrea Wolff
 Mr. & Mrs. David Wolinsky
 Ms. Sydney Woods
 Ms. Marie Wormell
 Ms. Marianne Wright
 Ms. Stephanie Wright
 Ms. Jennifer Wrocklage
 Ms. Kathleen Wrocklage
 Mr. & Mrs. Philip Wyks
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 Ms. Kara Yako
 Ms. Marie Yezzo
 Ms. Josephine Zaccagnini
 Dr. & Mrs. Roger Zeeman
 Ms. Linda Zeidler
 Ms. Andrea Zema
 Mr. Jason Zilocchi
 Mrs. Adrienne Y. Zuendt

We have tried very hard to ensure there are no errors in this Annual Report. If you find a mistake, please let us know!

Call 201-489-9454 or email info@bergenvolunteers.org

Thank you!



Volunteer Center Staff

as of Spring, 2014

Janet Sharma, Executive Director

Hackensack Office

Cindy Andrade
Mentoring Moms Program Director

Debbie Emery
Community Volunteer Services Director

Beanne DeGuzman
Bergen LEADS Coordinator

Jane He
Director of Development

Francine Kaplan
Mentoring Youth Administrative Assistant

Donna Leibe
Office Manager

Melissa LaRobardier
*CVS Asst./Development Coordinator
Web Content Coordinator*

Ellen Lutvak
BVC Manager

Maureen McCormick
*Chore Program Director
& Marketing Coordinator*

Amanda Missey
*Senior Director, Civic & Community Engagement
Director, Bergen LEADS*

Ed Morandi
Chore Driver

Faith Samples-Smart, Ph.D.
Mentoring Youth Program Director

John Tercek
Chore Driver

Eva Tobias
Mentoring Youth Program Assistant

Yamilet Torres
Mentoring Moms Program Assistant

Alicia Zoino
Chore Scheduler

Recovery Information Center, Moonachie

Tess Tomasi
Storm Recovery Project Manager

Ana Chawla
Storm Recovery Case Manager

Josephine Carmona
SHRAP Supervisor*

Craig Eccles
Storm Recovery Case Management Supervisor

Lisa Ewart
Storm Recovery Case Manager

Eric Hugo
Storm Recovery Case Manager

Mariedyth Gayas
Storm Recovery VISTA

Jackie Rodriguez
SHRAP Specialist

Marisa Santiago
Storm Recovery Volunteer Coordinator

Marta Santiago
SHRAP Specialist

Anthony Sordini
Storm Recovery Case Manager

* SHRAP:
Sandy Homeowner/Renter Assistance Program

Special Thanks

*to the hundreds of volunteers and interns who give
significant amounts of time and dedication to
help out in our administrative offices.*



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Hackensack, NJ 07601
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www.bergenvolunteers.org

